



# ALPHA

## True Wireless Stereo Earbuds



### USER MANUAL

Save this manual for future reference.

### OVERVIEW

Thank you for purchasing the Alpha True Wireless Earbuds. Please read these instructions carefully for proper operation and save for future reference.

#### Right Multi-function Touch Control

#### Left Multi-function Touch Control

- Answer/End Call
- Reject Call
- Play/Pause Music
- Virtual Assistant
- Previous Track (L),  
Skip Track (R)

#### Voice Isolating Microphone

#### Charging Case adds 4 recharges

USB-C Charging Port

#### Wireless Charging

Place case face up on a wireless charging pad



**Note: Fully charge your earbuds before first use.**

### OPERATION

#### Turning ON/OFF

**Power On:** The earbuds will turn on automatically when you take them out of the charging case, indicated by a flashing red and blue LED light.

**Power Off:** Place the earbuds back into the charging case, and close the cover of the case.

Note: If the earbuds do not turn on or off automatically, press and hold the earbud touch control until you hear the voice prompt “Power On” or “Power Off”.

#### Connecting with Bluetooth

To play audio from a Bluetooth device, you need to pair the device with your earbuds.

1. Power on your earbuds. The earbuds will flash red and blue.
2. Wait for your earbuds to automatically pair, indicated by a tone and flashing red and blue LED on only one earbud.
3. Turn on Bluetooth mode on your device.
4. Select “PTG Alpha Earbuds” to initiate pairing, and the earbuds will automatically connect with your Bluetooth device, indicated by the voice prompt “Connected”. The LED lights will turn off on both earbuds. Some devices ask you to input the PIN “0000” as the password.

## USING THE EARBUDS

### Answering a Call

When a call is incoming, you will hear a ring tone. Short press the L/R touch control to accept the call, or answer the call via your mobile phone.

### Rejecting a Call

Press and hold the L/R touch control to reject an incoming call.

### Ending a Call

Short press the L/R touch control to end the call, or hang up via your mobile phone

### Next Track

Press the touch control three times on the right side earbud. When a single earbud is used, pressing three times will skip to the next song.

### Previous Track

Press the touch control three times on the left side earbud.

### Voice Assistance

Double press the L/R touch control to activate voice assistant.

### IMPORTANT:

Activate your warranty at [ptginternational.com](http://ptginternational.com)

## CHARGING THE EARBUDS

### Charging Your Earbuds

To charge your earbuds, simply slide each earbud into its corresponding dock until the earbud is fully seated. The earbuds will begin charging, indicated by a steady red LED light on the earbud. When fully charged (after about 1-1.5 hours), the red LED light will turn off.

### Charging Your Charging Case

To charge your charging case, plug the included USB-C charging cable into the slot on the bottom of the charging case. Plug the other end into a USB power source. The case will automatically begin charging, indicated by a flashing orange LED light. When it is fully charged, the orange LED light will stop flashing but remain on.

Note: An audible tone will notify you when the earbuds need to be recharged.

### Wireless Charging Your Charging Case

Place the case face up on a wireless charging pad. Charging will automatically begin as indicated by a flashing orange LED light. When it is fully charged, the orange LED light will stop flashing but remain on.



## ATTENTION

1. Try to avoid prolonged and continuous uses at high volume which can damage your hearing.
2. Do not wear the earbuds while driving or cycling.
3. Avoid placing the earbuds in prolonged sun exposure, high temperature or dusty and humid environments, which may affect the normal use.
4. Clean your earbuds with a soft cloth, moistened only with mild soap and water. Stronger cleaning agents can damage the surface of the unit.

### WARRANTY

**What is covered:** Any defect in materials and workmanship.

**For how long:** 1 year from date of purchase.

**What we will do:** If your product is defective and returned within 30 days after the date it was purchased, we will replace it at no charge to you. If returned after 30 days but within 1 year of the date of purchase we will repair it or, at our option, replace it at no charge to you. If we repair your product, we may use new or reconditioned replacement parts. If we choose to replace your product we may replace it with a new or reconditioned one of the same or similar design. The repair or replacement will be warranted under our standard one year warranty.

**Limitations:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use), are limited to 1 year from the date of purchase. We will not pay for loss of time, inconvenience, loss of use of your product or property damage caused by your product or its failure to work, or any other incidental or consequential damages including personal injury. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

**What we ask you to do:** To get warranty service for your product you must provide proof of the date of purchase. Within 30 days of the date it was purchased, return your product to your place of purchase for immediate replacement. After 30 days, but before the end of the 1 year warranty period, you may contact us at [ptginternational.com](http://ptginternational.com) to issue a return authorization. We suggest that you retain your original packaging material in the event you need to ship your product. When sending your product include your name, address, phone number, proof of date of purchase, and a description of the operating problem. After repairing or replacing your product we will ship it to your home within four weeks.

**What this warranty does not cover:** Among other things this warranty does not cover defects resulting from accidents, unauthorized repair, failure to follow directions, misuse, fire, floods, and acts of God. If your protection is not covered by our warranty, contact us at [ptginternational.com](http://ptginternational.com) to determine whether we will repair your product and other repair information, including charges. We, at our option, may replace rather than repair your product with a new or reconditioned one of the same or similar design, the repair or replacement will be warranted for one year. This limited warranty is the only one we give on your product, and it sets forth all our responsibilities regarding your product. There are no warranties that extend beyond the description set forth above.

**State law rights:** This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

### FCC/BLUETOOTH STATEMENT

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Action Products Worldwide, LLC is under license. Other trademarks and trade names are those of their respective owners.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.